Commitment to Impartiality, Independence, and Confidentiality

The international DEKRA Group is one of the leading expert organizations dealing with private and business clients worldwide. It is operated by DEKRA SE with its shares being held by DEKRA e.V., both are based in Stuttgart. DEKRA’s mission is to provide safety to people and the environment internationally in a sustainable manner.

To conduct its business operations and assure impartiality, the DEKRA Group is comprised of different companies with diverse legal structures, environments, and different executive management. Companies and subsidiary companies of DEKRA SE hereinafter are referred to as “affiliates.” Some of them offer conformity assessments in their respective fields of activity, for example for testing, inspection and certification.

DEKRA's executive board recognizes strict neutrality, impartiality, and independence as indispensable requirements for DEKRA Group’s services and takes a strong stance for its safeguarding. Particularly, the different levels of responsibility within DEKRA’s affiliates are advised and held accountable for implementing and carrying out sophisticated procedures within their respective area of responsibility and specific needs.

Each affiliate, when acting as a conformity assessment body, shall have adequate policies, processes and procedures ensuring that

- all conformity assessments shall be carried out impartially, independently and confidentially,
- the affiliate and its personnel shall be free of internal and external oral or written instructions - in terms of outcome of the conformity assessments,
- all of its personnel, either internal or external, or committees, who could influence the certification activities, shall act impartially and shall not allow commercial, financial, or other pressures to compromise impartiality,
- the affiliate shall be organized and managed in a way that impartiality, independence and confidentiality are maintained continuously
- all conflicts of interests shall be identified and eliminated or mitigated at any time and both, reactively and proactively.

Furthermore, all affiliated companies and respective management are obliged to observe DEKRA’s mission statement, DEKRA's Compliance Guidelines, DEKRA's IT Security Policy, and DEKRA’s Data Protection Policy.

Stuttgart, dated 14.04.2022

On behalf of DEKRA e.V. and DEKRA SE

Stanislaw Zurkiewicz
Chairman of the Management Boards
DEKRA e.V. and DEKRA SE

Wolfgang Linsenmaier
Member of the Management Board
DEKRA e.V. and DEKRA SE

Ulrike Hetzel
Member of the Management Board
DEKRA SE